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Innovation Expedition

Learning Community Telecall

Notes from the June 22, 2009 Telecall

Attendees: Marc Borenstein, MD; John Collins, MD; Rebecca McPherson; Loretta Donovan; Tony Silbert; Bernard Mohr; Danny Nashman; Tom Bigda-Peyton; Martin Merry, MD; Joanne Daykin; Catherine McKenna; David Morf; Bob Laliberte

Purpose of the telecalls: *To stay connected to further develop our thinking and learning about Appreciative Inquiry and Second Curve Health Care.*

Mini-updates:

- Loretta...working on a program of cultural competence in HC using AI
- Becky...did a teambuilding using AI; starting a State wide advocacy group. AAP meeting with residents and faculty focused on life beyond residency
- John...held and AI session into Lean Lab, strength based with medical affairs
- Marty...focus on health care reform in US which is currently only looking at access and Finances
- Marc...working with Bernard and Tom on an emergency room Medical Home Model; Marc and Becky plan to link up in SC for potential emergency room/Medical Home project in pediatrics
- Bernard...spoke of a whole systems change session be hosted by Alegent and the STS Roundtable in Nebraska on October 23-24, 2009; purpose is to share, learn and co-create the next level in whole system change in HC
- Joanne/Catherine...helping to develop in-house AI capacity for St. Vincent's hospital critical care
- Danny...working with university and hospital to promote inter-professional collaboration; project on new models of care using different roles to save dollars and improve care
- Bob...organizing the third Innovation Expedition scheduled for February 7 and 8, 2010 on Boston

Evaluation That Enables Transformation:

Bernard and Tom shared a diagram illustrating a concept for Evaluation that included using story telling, analyzing the patterns that emerge and utilizing numerical analysis of the results... to gain the support of both innovators and pragmatists in forging innovation and transformation

Co-constructing the 2010 Innovation Expedition...The following ideas and topic emerged:

- Policy vs Practice, models and roles from professional education to hospital
- Apply the Bernard/Tom model for Evaluation that Enable Transformation
- Inter-professional Collaboration (medical and nursing students)
- Track Medical Home progress
- Look at innovation areas not be address by the US national agenda
- Share learning...conducting Socio-technical change
- How to do organization change when you can't get people together in one place
- Focus on End-of-Life and Long Term Care
- Reducing readmissions
- Combination of vision and pragmatism in our conversations

Taking this Learning Community to the next level:

Hold telecalls quarterly; identify topics and “deep dive” on some. Focus on being innovations and pioneers

FYI... Loretta Donovan has set up a Ning site for Innovation Expedition participants to utilize for ongoing conversations in HC. The site web address is

www.innovationexpedition.ning.com

The Innovation Expedition Steering Committee

[Bob Laliberte](#), Innovation Partners International

[Bernard Mohr](#), Innovation Partners International

[Tony Silbert](#), Innovation Partners International

[Danny Nashman](#), The Potential Group

[Dr. Martin Merry](#), Dynamic Health Systems

[Tom Bigda-Peyton](#), Action Learning Systems

